

LONDON & PARTNERS

Dot London Complaints Procedure

We take all complaints seriously and endeavour to respond to them in the shortest time possible. Complaints should be sent to complaints@dotlondondomains.london.

You can also send your complaint via mail to:

Head of Operations
Dot London Domains Limited
169 Union Street
London
SE1 0LL
United Kingdom

The complaint will be reviewed by the Dot London team. We will respond to all complaints received within 7 days. We may return to you for further information. Depending on the type of complaint we may pass it on to the relevant law enforcement agencies or registrar.

If you are not satisfied with the response received from us, you can lodge a complaint with ICANN, the Internet Cooperation for Assigned Names and Numbers with whom we have a contract to operate the Dot London domain. Please visit:

<https://www.icann.org/resources/pages/registries-2013-06-28-en>